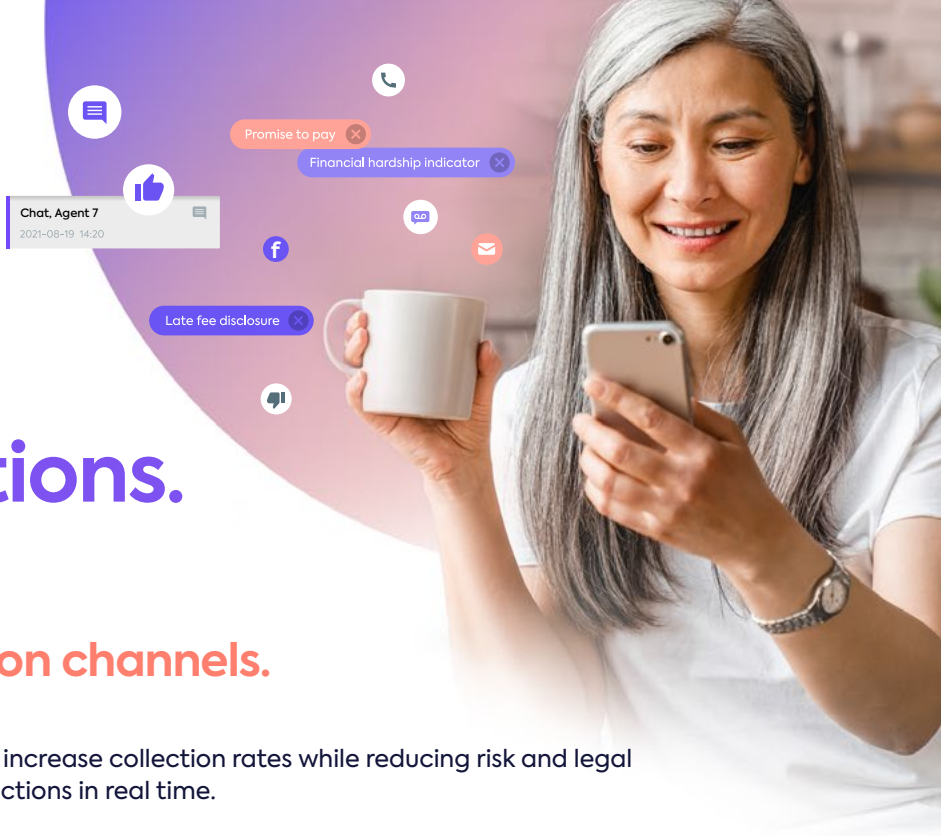# Sedric

Boost collections. Reduce risk.

Cover all communication channels.

Creditors, collectors, and lenders can now increase collection rates while reducing risk and legal costs by auditing 100% of consumer interactions in real time.

The AI-based Sedric compliance excellence platform flags non-compliant and ineffective conduct in voice and digital communications as they occur, giving QC and compliance teams accurate data of agent performance and regulatory risk. Automated scoring and remediation workflows streamline the QC process so teams can focus on the highest-risk interactions. Video-assisted custom training paths, based on individual agents' performance and compliance challenges, drive continuous improvement and enhance collection outcomes.

100%
audited
interactions

Up to 50%
increase in
QA efficiency

98%
accurate risk
identification

Up to 20%
increase in
collection rates

FDCPA and UDAAP compliance are built into Sedric

- Communications frequency, 7in7 rule
- Time of day
- Right Party Contact
- Consent renewal and opt-outs

- Statute of limitations disclosure
- Mini Miranda
- Deceptive, misleading or abusive language
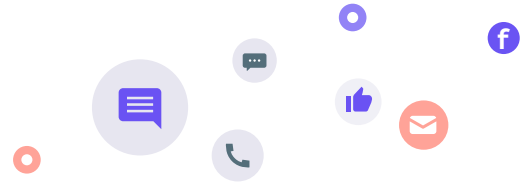- Plus many more off-the-shelf guidelines

> Soon after we started using Sedric, it became an instrumental component in our compliance management processes. We trust Sedric to do the heavy lifting of detecting issues and flaws in our various channels of communication. Our scorecards are much more focused and insightful thanks to Sedric and as a result, we're able to mitigate issues as soon as they arise, which is priceless.

Segev Tenenbaum, Regional Manager

leverate

How it works

Transcript

Archive

Alerts

Score cards

Tasks

Training

Sedric

Reach out to us
for a demo or a free trial

www.sedric.ai   info@sedric.ai   in Sedric-ai   🐦 SedricAI

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