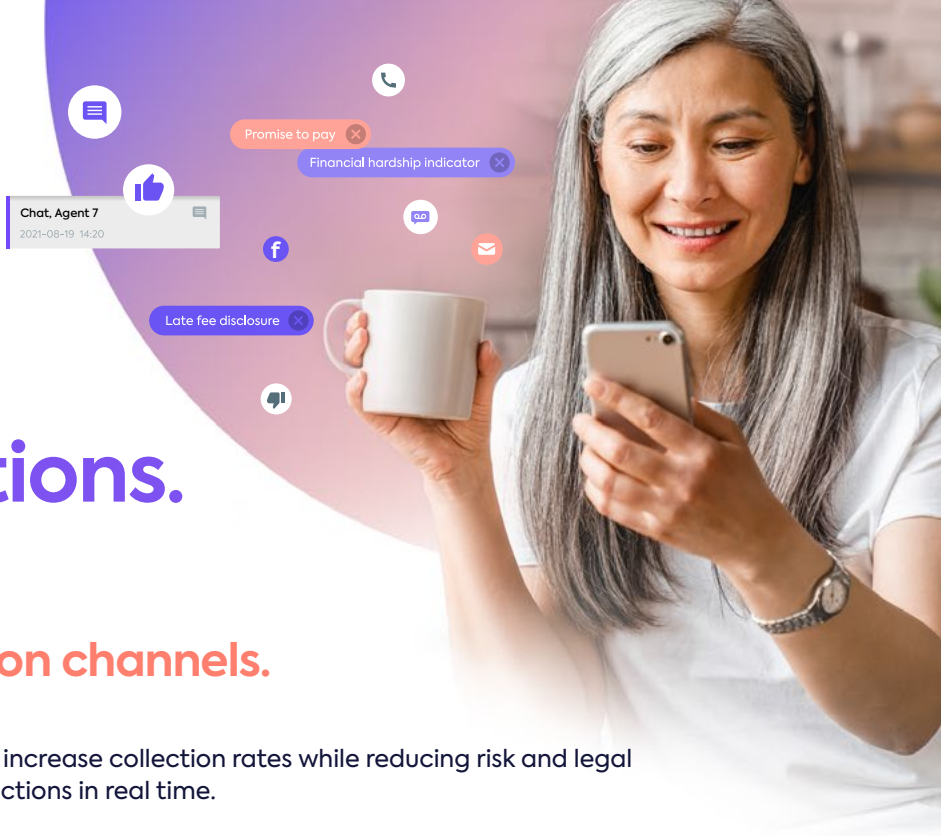


Sedric



Boost collections. Reduce risk.

Cover all communication channels.

Creditors, collectors, and lenders can now increase collection rates while reducing risk and legal costs by auditing 100% of consumer interactions in real time.

The AI-based Sedric compliance excellence platform flags non-compliant and ineffective conduct in voice and digital communications as they occur, giving QC and compliance teams accurate data of agent performance and regulatory risk. Automated scoring and remediation workflows streamline the QC process so teams can focus on the highest-risk interactions. Video-assisted custom training paths, based on individual agents' performance and compliance challenges, drive continuous improvement and enhance collection outcomes.

100%
audited
interactions

Up to 50%
increase in
QA efficiency

98%
accurate risk
identification

Up to 20%
increase in
collection rates

FDCPA and UDAAP compliance are built into Sedric

 Communications frequency, 7in7 rule

 Time of day

 Right Party Contact

 Consent renewal and opt-outs

 Statute of limitations disclosure

 Mini Miranda

 Deceptive, misleading or abusive language

 Plus many more off-the-shelf guidelines

REMITTER

 AnyTech365

 leverage

Colmex

 Lendai

 instaforex
Instant Forex Trading

MERCANTILE

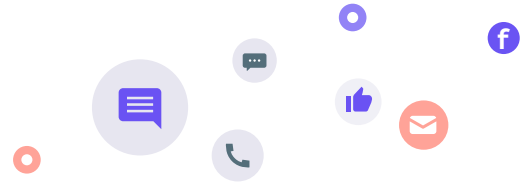


Soon after we started using Sedric, it became an instrumental component in our compliance management processes. We trust Sedric to do the heavy lifting of detecting issues and flaws in our various channels of communication. Our scorecards are much more focused and insightful thanks to Sedric and as a result, we're able to mitigate issues as soon as they arise, which is priceless.

Segev Tenenbaum, Regional Manager



How it works



The screenshot displays the Sedric dashboard with several key features highlighted by callouts:

- Archive:** A list of call and chat records on the left sidebar.
- Transcript:** A detailed view of a call transcript on the right side.
- Key Moments:** A section for tracking call highlights with a timeline and 64 items selected.
- Alerts:** A notification area for call events.
- Score cards:** A section for performance metrics, showing a 4/5 rating for a manual review.

The **Tasks Board** shows a grid of task cards, each with a progress indicator and a checkmark, representing a list of compliance tasks.

Agent	Category	Training Media	Training Status
Agent 1	Undue harassment		
Agent 2	Misrepresentation		
Agent 3	Misleading		
Agent 4	Privacy obligations		

Sedric

Reach out to us for a demo or a free trial

www.sedric.ai info@sedric.ai Sedric-ai SedricAI

